

David Khoury

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SKILLS

Certifications:	CompTIA A+, DoD ISSM
Databases:	Microsoft Access, IBM DB2 Enterprise Edition UDB, MS SQL Server 2003
Operating Systems:	Windows 95, 98, NT, 2000, Me, XP, 2003 Server, Vista
Programming Languages:	Visual Basic.NET, SQL
Hardware:	Intel based PC hardware and dual processing Xeon solutions
Software:	Microsoft Office suites, MS Project, MS Visio, MS Exchange Server, FlexLM licensing software

SUMMARY

- 10 years professional Network administration experience.
- Proficient communication skills as demonstrated by multiple positions dealing with end users and the general public.
- 16 years Tech experience with x86 based hardware.

EXPERIENCE

November 2005 -
Present

IT Support Specialist / ISSM

Tallahassee Technologies inc.
Tallahassee, FL

Roles / Responsibilities

- Troubleshoot and repair end user PC, network and oracle issues.
- Installation and maintenance of all software used by end users.
- Perform maintenance and hardware upgrades on the IBM eServers.
- Administrate the Nortel phone system using the OTM software package.

Contributions

- Wired new additions to the building with Cat 5e patch cable and Cat 3 phone cable.
- Created Administrative images of software packages to be pushed out through the active directory.
- Acquired U.S. Government Secret clearance
- Obtained a US Department of Defense Information Systems Security Manager (ISSM) certificate and took over the role of the ISSM for the secure PC's onsite.

September 2004
– August 2005

IBM DB2 Database Administrator

University of West Florida
Pensacola, FL

Roles / Responsibilities

- Setup and implementation of a dual processor Windows 2003 Server.
- Setup and maintenance of IBM DB2 UDB.
- Control student access and permissions for all accounts.

Contributions

- Built a DB2 Database for use by Knowledgebase Management class.

November 1998 – **Business Computer Resources Tech**
August 2005 University of West Florida
Pensacola, FL

Roles / Responsibilities

- Monitor and control the student open access lab.
- Perform routine maintenance on all lab and classroom PC's. (about 45 nodes)
- Troubleshoot and repair lab and classroom PC's.

Contributions

- Help streamline student login process.
- Assisted students and professors with IT issues.

November 1998 – **Disk Jockey / Master of Ceremonies**
June 2005 A DJ Connection
Pensacola, FL

Roles / Responsibilities

- DJ and MC private and business functions.
- Transport and setup sound and multimedia equipment at venues.
- Perform maintenance on sound and multimedia equipment.

Contributions

- Created long term business relationships with new customers.
- Personally acquired an additional 10% of client base through independent advertising and networking.

June 1998 – **Computer Consultant / IT Systems Administrator**
August 2005 University Parkway Medical Center
Sarasota, FL

Roles / Responsibilities

- Determine needed hardware and software for business operation.
- Troubleshoot and maintain current PC's and network infrastructure.

Contributions

- Rewired from a BNC RG-58 network to a twisted pair Cat 5e network.
- Developed training material for new employees.

EDUCATION

University of West Florida, Pensacola, FL
B.S., Business Administration / Management Information Systems
Awarded May 2006
3.44 Major GPA

University of West Florida, Pensacola, FL
Management Minor
Awarded August 2005
3.6 Minor GPA